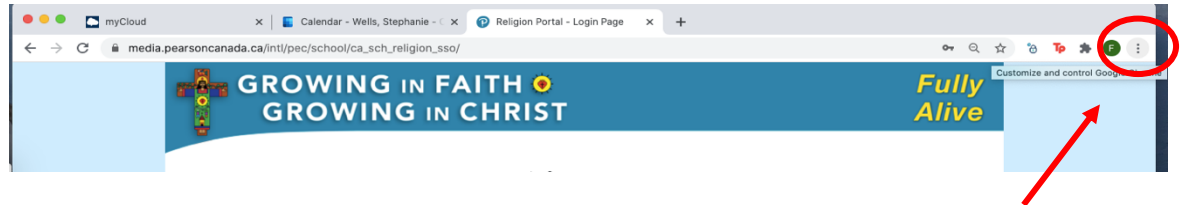# Trouble Shooting for the
Growing in Faith, Growing in Christ Website

If you get an error message when you try to login using the Chrome browser,
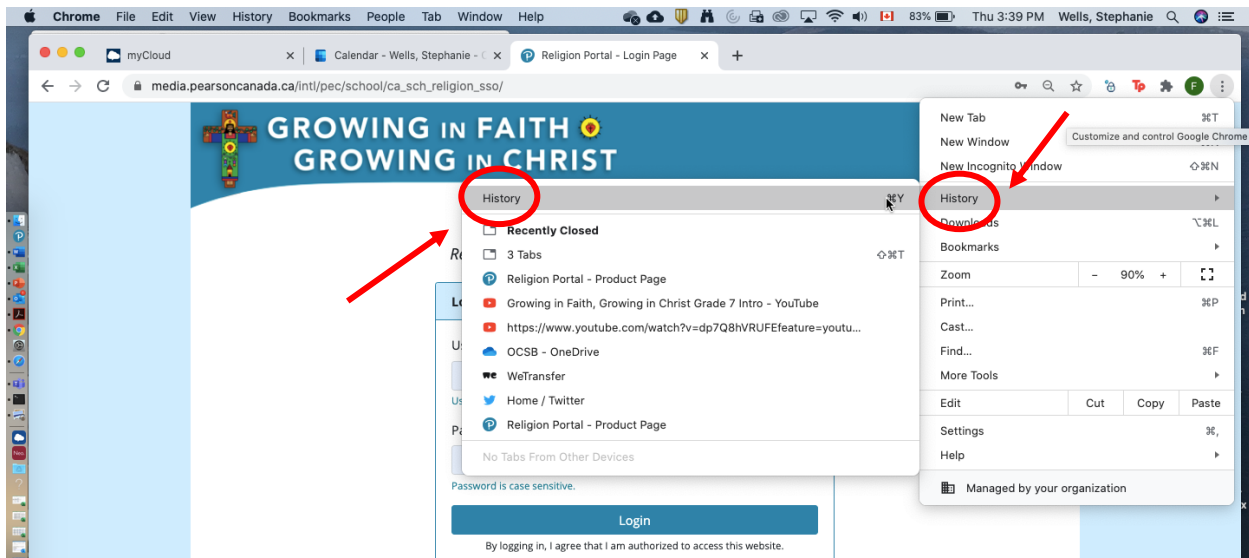
First   Check with your teacher that you are using the correct user name and password.
If you do have the right login information, try **Clearing Your Browser History**

Step 1. In Chrome, click the "3 dots" icon in the top right corner.

Step 2. In the menu that opens, click **History**. In the next menu that opens, click **History** again.

Step 3. In the window that opens, on the left hand side click Clear Browsing Data.
Step 4. In the menu that opens, set the time range at the top to "All Time" and make sure "Cookies and other site data" check box is clicked.
Step 5. Click "Clear Data" at the bottom.